Fully Insured ◆ Work Guaranteed ◆ EPA Certified ◆ 24 Hour Emergency Service 7 days a week

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NJ LIC #13VH03344700

AIR CONDITIONING & HEATING SERVICE CONTRACT

NAME: _____ PHONE: _____-_____- _____
ADDRESS:_____ DATE: _____ /_____ /_____
_____ Filter Size: _____ x _____

PLAN A: **AIR CONDITIONING PARTS & LABOR** (MAY 15th – NOV. 15th) $79.00 per system (tax included)
Run, Check and Inspect unit on initial start up. All equipment must be in working order at the time this contract is approved. Any parts that are necessary to get the system into proper working order, at the initial inspection, will be billed at a 20% discount to the customer. Check the Freon in the system and add any that is required. Plan includes all parts and labor for the remainder of the season. (Compressor, Freon (after initial start-up), and evaporator coil not included)

PLAN B: **HEATING PARTS & LABOR** (NOV. 16th - MAY 14th) $79.00 per system (tax included)
Run, Check and Inspect furnace or boiler (GAS ONLY). All equipment must be in working order at the time this contract is approved. Any parts that are necessary to get unit into proper working order, at the initial inspection, will be billed at a 20% discount to the customer. Plan includes all parts and labor for the remainder of the season. (Heat exchanger and domestic hot water coils not included)

PLAN C: **AIR CONDITIONING AND HEATING** (FULL YEAR) $149.00 per system (tax included)
Plan includes everything stated in Plan A and Plan B. In order to receive the discounted price, customer must purchase this option.

PLAN D: **THERMOSTAT COVERAGE** $10.00 per system (tax included)
This coverage will repair or replace any thermostat that has faulted for any reason other than physical abuse.

FALL OPTION: (Homeowners with gas forced air heat do not require this service)
We will return in the Fall to close system for an additional: $22.00
1. We will schedule appointments beginning Oct. 1.
2. We will close registers, install owner's return block, install owner's cover, shut off switches.

TERMS AND CONDITIONS

1. Return this form signed with the full payment for the plans selected.
2. The Heating & Air Conditioning Systems can be used before the initial inspection of the system has been completed.
3. Customer may call to schedule appointments for the initial inspection of the system. We cannot guarantee an initial inspection before the first hot or cold day of the season. **ATTIC ACCESS MUST BE CLEAR FOR SERVICE TECH.**
4. This agreement can be transferred to a new owner.
5. Air Concepts Heating & Cooling, Inc. will not be liable for losses due to fire, lightning, explosions, lawn maintenance damage, water damaged from condensation leaks, or Acts of God. **NO REFUNDS WILL BE ISSUED FOR AN UNSATISFACTORY SERVICE DATE.**
6. This contract only covers the components of the actual heating and air conditioning equipment. condenser coil fins, external panels of units, grill overflow safety pans, rusted coil pans, attic fans, thermostats (unless thermostat coverage selected) , supply registers, return grills, duct work, or rust damage to any component are not covered.
7. All electrical transformers, relays, contactors, capacitors, motors, and low voltage wiring (unless cut by lawn maintenance) are covered under the contact. No high voltage disconnect boxes, fuses, breakers, or energy saver devices (JCP&L boxes or thermostats) are covered. Customer will be charged for a service call if these are the cause of your problem.
8. One (1) air filter is included for each system, installed at initial inspection. Special filters not included.
9. Service will be done between the hours of 8 A.M. and 4 P.M. except for Sundays and Holidays.
10. Any alterations or work performed by another contractor other than Air concepts Heating & Cooling, Inc. technicians, on equipment covered by this contract, shall terminate agreement of contract. We shall not be required to furnish any items or equipment as are recommended or required by insurance companies, government, state and municipal authorities, Real Estate Agents, and Home Inspectors suggestions.
11. Air Concepts Heating & Cooling, Inc. reserves the right to decline any new contract customer upon inspection of equipment. If not approved, contract cost will be retained by Air concepts Heating & Cooling, Inc. covering service and trip. If approved, contract will only be in effect when signed by an Air concepts heating & Cooling, Inc. representative.
12. If Freon is necessary, Air concepts Heating & Cooling, Inc. recommends leak detection (at an additional expense). This contract does not cover any Freon leaks in systems which are not under manufacturer's warranty. All Freon leaks must be scheduled two weeks in advance, and an additional charge will be assessed for replacement or repairs. If system is empty due to a leak and homeowner refuses to repair system, we are not obligated to fill system by law.
13. Although Air Concepts Heating & Cooling, Inc. prides ourselves with outstanding and prompt service, certain situations and conditions may prevent immediate response such as, but not limited to: Malfunctioning wireless communications, phone & phone line problems, illness or deaths. Any situations that may affect receiving or transmitting information regarding this contract or any service will not be the responsibility of Air Concepts Heating & Cooling, Inc. Air Concepts Heating & Cooling, Inc. will not be responsible for any costs or liabilities for injuries or medical situation for any persons. Air Concepts Heating & Cooling, Inc. will not be responsible or liable for any expense due to this contract not being fulfilled by Air Concepts Heating & Cooling, Inc. for emergency services.
14. All contract customers: Air Concepts Heating & Cooling, Inc. does not cover false alarms. False alarms included, but not limited to, thermostat batteries, improper thermostat settings, thermostat failure (unless t-stat coverage is selected it will be covered for repair or replacement), thermostat calibration, other contractor negligence, emergency switches off, tripped breakers, blown fuses and breakers, electrical company power saver boxes, electrical panels, equipment failure or damage caused by customer or other contractor negligence. Service charges will be applied for false alarms. Air Concepts Heating & Cooling, Inc. reserves the right to decide if a service charge is warranted. Included labor of this contract is only for initial inspection and emergency calls for labor to repair equipment covered by this contract. Electrical upgrade, switches, and computer boards are not covered. If T-Stat coverage is selected, there will be no charge for repair or replacement. * See **"Please Check the Following Prior to Calling" below.**

Check Selected Plans (prices include all taxes)

❑ Plan A $79.00 x _____ systems = $ _____
❑ Plan B $79.00 x _____ systems = $ _____
❑ Plan C $149.00 x _____ systems = $ _____
❑ Plan D $10.00 x _____ systems = $ _____
❑ Fall Option $22.00 x _____ systems = $ _____
Total Enclosed $ _____

*** Please Check the following Prior to Calling for Service:**

1. T-Stat set correctly.
2. Breakers and switches are on.
3. Filters are not dirty.

JCP&L units are not covered under this contract.

PLEASE CALL TO SCHEDULE YOUR APPOINTMENT FOR INITIAL SERVICE

APPROVED: This contract express the entire agreement between the parties hereto; it shall not be altered unless the changes are agreed to in writing and signed by both parties hereto. Both parties are bound by the printed conditions of this contracts.

Customer

Air Concepts Heating & Cooling, Inc.